

# The prescription for your optimal health

## Pharmacy coverage

As part of your coverage with Aetna, you can get your prescription medications filled at any licensed pharmacy\* in the world.

Medication is extremely important to keep you healthy, so we've made it as easy as possible for you to get the medicine you need, when you need it. With our prescription drug plan, you decide what's most convenient for you.

### Filling your prescriptions anywhere in the world\*\*

#### Follow these easy steps:

1. Visit the licensed pharmacy of your choice and pay for your prescription. Be sure to save your receipt AND the prescription drug pamphlet you receive with the medication. These should indicate your diagnosis (illness), date of service, drug name and dosage requirements.
2. Log in to your secure member website at [www.aetnainternational.com](http://www.aetnainternational.com) and select *Policy Documents & Forms* in the navigation bar at the top of the page. Scroll down to the *Your Forms* section and click *See More*. Then find the prescription reimbursement claim form offered in your language and click *View Now* to download it.
3. Complete the form, indicating your preferred reimbursement option.
4. Follow the instructions to submit your claim form along with your receipt and copy of the prescription drug pamphlet. Remember that deductibles or copayments may apply, depending on your coverage.

### Filling your prescriptions in the United States

When filling a prescription in the United States, there are no claim forms to complete, and out-of-pocket costs are usually minimal when you visit an Aetna-contracted pharmacy. For your added convenience, participating pharmacists will file claims electronically for you, so there's no work on your part.

#### Follow these easy steps:

1. Find your nearest participating pharmacy by logging in to your secure member website at [www.aetnainternational.com](http://www.aetnainternational.com) and selecting *Find Health Care* located at the top of the page. In the *Search for health care near you* section, go to the *Select a Country* drop-down menu and select *United States of America*. Go to the *Select a City* drop-down menu and select *Any*, then click *Search*. You can also contact our Member Service Center using the number on the back of your member ID card.
2. Present your prescription and ID card to the participating pharmacy.
3. Pay any required copay or coinsurance, which will depend on your coverage and which drugs have been prescribed by your doctor. (See "Understand your drug costs.")

\* Prescriptions filled at licensed pharmacies are subject to the terms and conditions described in your benefit plan documents.

\*\*Except the United States.

## Get up to a year's supply of medication before you leave on assignment

As a member, you can receive up to a 12-month supply of covered medications at a participating U.S. pharmacy. So, you'll be able to get your medication supply before leaving for your international assignment and that means one less thing to worry about while you're away. To find out if your prescription medications qualify for this special benefit, contact the Aetna International Member Service Center.

## Aetna Rx Home Delivery® Service makes getting your prescriptions even easier

With Aetna's mail-order prescription drug service, you may be able to get up to a 90-day supply of your ongoing prescription medications delivered right to the doorstep of any U.S. location.

Aetna Rx Home Delivery has pharmacists available to answer any questions you may have about your medication and they perform the same quality checks on your prescription as Aetna-contracted U.S. retail pharmacies.

To learn more about Aetna Rx Home Delivery, visit [www.aetnarxhomedelivery.com](http://www.aetnarxhomedelivery.com).

For certain pharmacy plans, you may need to pay different amounts for 'preferred' generic drugs, 'preferred' brand-name drugs and for 'non-preferred' generic or brand-name drugs. Please check your plan documents for details specific to your coverage.

## To fill a prescription BY MAIL ORDER:

(shipped to U.S. addresses only)

1. After you've filled a 30-day supply of your maintenance drug at your local participating pharmacy, request a prescription for a 90-day supply from your doctor.
2. Visit [www.aetnarxhomedelivery.com](http://www.aetnarxhomedelivery.com) to access the order form.
3. Complete and mail the form to the address listed along with your prescription and payment. Or ask your doctor to fax us your prescription and order form to the fax number listed.

## Understand your drug costs\*

You and your doctor can choose from hundreds of quality, cost-effective drugs. We have put together a list of covered drugs to help you and your doctor pick the right drug and keep your costs lower.

To check if a medication is on our Preferred Drug List:

1. Visit [www.aetna.com/formulary](http://www.aetna.com/formulary).
2. Select *Yes* when asked if you are looking for information on plans covered through an employer.
3. Click the *Log in* button under the *Search for a medication* section or select your pharmacy plan type on the right-hand side of the page. (Check your plan documents for your plan type.)
4. Review your drug information.

## Whether you're at home or a world away — we are here for you

For more information about your specific pharmacy coverage, view your official plan documents or call the Aetna International Member Service Center at the number on your member ID card.

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Prescriptions filled at licensed pharmacies are subject to the terms and conditions described in your benefit plan documents. Aetna does not provide care or guarantee access to health services. Not all health services are covered. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a health care professional. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Information is believed to be accurate as of the production date; however, it is subject to change. For more information, refer to [www.aetnainternational.com](http://www.aetnainternational.com).

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